

# Susan Farris, BSN, RN, LNCC, CNLCP

## **EDUCATION**

Texas Woman's University, 2007–2009  
Bachelor of Science, Nursing

Lamar University, 1985–1987  
Associate of Nursing

## **LICENSE**

Texas (Registered Nurse-Multistate) Current  
License # 540200  
August 24, 1987-June 30, 2024

## **CERTIFICATION**

Certified Nurse Life Care Planner (CNLCP), 2021  
Legal Nurse Consultant Certified (LNCC), 2016  
Certified Nurse Operating Room (CNOR), 1992–1998

- Specialty certification specific to operating room nursing



## **PROFESSIONAL EXPERIENCE**

### RESEARCH AND PLANNING CONSULTANTS, Austin, TX

- Certified Nurse Life Care Planner Consultant (June 2021–Present)
  - Provide life care planning services and analysis
  - Prepare expert reports for personal injury and employment litigation
  - Provide independent recommendations and expert testimony
  - Research and technical support for health care litigation.
- Legal Nurse Consultant (November 2017–Present)
  - Examine and interpret medical records, analyze medical bills, and summarize complex medical literature in personal injury cases for plaintiff and defense.
  - Research and technical support for health care litigation.

### AUTO INJURY SOLUTIONS, The Woodlands, TX

- National Nurse Reviewer (April 2017–November 2017)
  - Reviewed bills including HFCA's and UB92's on injured parties involved in automobile accidents and general liability cases.
  - Performed utilization review in accordance with company structure.
  - Addressed client concerns regarding claims.
  - Reviewed coding rules.

### **Research & Planning Consultants, LP**

Physical Address: 6300 La Calma Drive, Suite 170 • Austin, Texas 78752

Mailing Address: P.O. Box 14464 • Austin, Texas 78761

Phone: 512-371-8000 • Fax: 512-371-8001

[www.rpcconsulting.com](http://www.rpcconsulting.com)

**STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY, Spring, TX**

- Specialist Medical Resources (January 1993–August 2016)
  - Analyzed complex medical records for injury claims. Provided written documentation and analysis of mechanisms of injury, treatments, complications, and contributing or pre-existing conditions.
  - Developed and provided training to claims partners and legal counsel on medical subject matter for both CE and non-CE credit
  - Expertise in virtual and classroom training.
  - Involved in numerous corporate special projects, workflow development, and website design for corporate and state medical resources teams.
  - Examined thousands of first- and third-party auto injury and fire casualty claim files and provided written documentation of analysis.
  - Provided peer-reviewed literature while supporting written documentation and analysis.
  - Trained more than 30 medical courses per year to non-medical personnel.
  - Developed eight Individual Texas Continuing Education medical courses for in-house and virtual training, saving the company thousands of dollars. This included original artwork.
  - Assigned to special projects with the Special Investigative Unit, resulting in identification of billing abnormalities among providers.
  - Selected for team developing processes leading to enterprise-wide workflow changes.
  - Led corporate project to increase efficiency for the Medical Resource Department's corporate website, resulting in seamless access to online medical resources for claims associates.
  - Supervised the Texas Medical Resources Specialist Team.
  - Identified and resourced medical experts for utilization reviews and independent medical exams.
  - Experienced in ICD-9/10, CPT, HCPCS coding and billing formats and practices.

**CONROE MEDICAL CENTER, Conroe, Texas**

- Staff Nurse-Operating Room (April 1992–January 1993)

**ST. ELIZABETH'S HOSPITAL, Beaumont, TX**

- Staff Nurse-Operating Room (December 1987–April 1992)
  - Staff nurse, operating room
  - Supervisor-Orthopedic Surgery-Operating Room

**ST. MARY'S HOSPITAL, Port Arthur, TX**

- Staff Nurse-Emergency Room (May 1987–December 1987)
  - Staff Nurse, emergency room

**AFFILIATIONS**

American Nurses Association (ANA) – Professional Member

Texas Nurses Association (TNA) – Professional Member

International Association of Rehabilitation Professionals (IARP) – Professional Member

American Association of Nurse Life Care Planners (AANLCP) – Professional Member

American Association of Legal Nurse Consultants (AALNC) – Professional Member

**PROFESSIONAL ACTIVITIES**

- International Association of Rehabilitation Professionals 2022 Annual Conference and 28<sup>th</sup> international Association of Life Care Planners Symposium, October 19-22, 2022.
- International Association of Rehabilitation Professionals 2022 Summit, May 13-14, 2022
- International Association of Rehabilitation Professionals 2021 Virtual Conference and International Association of Life Care Planners Virtual Symposium November 10-13, 2021
- American Association of Legal Nurse Consultant Annual Virtual Forum, 2021
- American Association of Legal Nurse Consultants Annual Forum, Louisville Kentucky, April 4-6, 2019